



# PRESIDENTIAL

WORLDWIDE TRANSPORTATION

June 2020

Dear Customer,

I hope this note finds you, your family and friends healthy and safe. I am reaching out to you with an important update.

The health and safety of our clients, passengers, partners, and employees has been and will always be our top priority. As questions and concerns arise as a result of COVID-19, we have taken a number of precautionary measures to provide the highest level of protection for all of our stakeholders.

As a locally owned company that intimately and personally serves many clients daily, we must be especially vigilant about measures that can help protect the health and safety of our employees and passengers. To this end, the National Limousine Association, as the voice of the chauffeured transportation industry worldwide, and Presidential have implemented the following measures:

- Taking and recording the temperature of every Chauffeur at the start of their shift. Not allowing sick employees to report for work and encourage all staff to see a doctor immediately if they feel unwell
- Chauffeurs are required to wear masks and latex gloves at all times as a precautionary measure and are replaced at the completion of each ride
- Limit all physical contact or materials sharing between chauffeurs and clients where possible
- Conduct a thorough cleaning of vehicle exterior and interior surfaces and touch-points with anti-viral and anti-microbial disinfectant products (approved by the CDC) before and after each ride
- All vehicle interiors receive an overnight ozone and disinfectant fogging procedure
- Remove all printed and reading materials from seat-back pockets
- Cease offering any refreshments (e.g., candy, mints, water, etc.) that are not individually packaged or sealed, unless specifically requested by the client, and immediately removing such refreshments using a paper towel or gloves after the ride is completed
- Clean and disinfect all office, dispatch, and working areas daily

Taking these general precautions and the specific sanitation & disinfection protocols detailed below will help maintain the healthiest and safest environment possible for clients and our employees.

We appreciate your understanding and are dedicated to continuing to provide you with the highest level of service that you have come to expect. We wish you the best of health and look forward to serving you again soon!

Sincerely,

Shane Stickel, President  
Presidential Worldwide Transportation, Inc.

[PresidentialWorldWide.com](http://PresidentialWorldWide.com)



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